

XTA Electronics Ltd.

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To The End User...

All products manufactured by XTA are guaranteed for five years from date of purchase against faulty materials or workmanship under normal conditions of use.

All units under warranty claim should be returned to the factory carriage-prepaid by the local XTA distributor, with a clear fault description. Units repaired under warranty will be returned to the distributor from XTA prepaid.

All repairs outside the warranty period, units for re-calibration, or repairs to damaged units, will be charged at £75GBP plus parts and shipping (and VAT where required). Repairs will be warranted for 12months.

Further Information

XTA will only support warranty repairs if the unit in question has not been subjected to unauthorised repair work or alteration, damage including shipping accidents, any use not covered in the XTA Owners Manual for the product, exposure to moisture or harmful weather conditions, and normal wear and tear. Units on which the serial number has been removed or defaced will not be eligible for warranty service.

XTA's responsibility is limited to the product itself and the company accepts no responsibility for any incidental or consequential damages, including any loss due to cancellation of any events, or rent of replacement equipment or costs due to third party's or customer's loss of profit, or any other indirect cost or losses however incurred.

When returning a unit for repair or modification:

1. Use the original packing.
2. Include a copy of the sales receipt, your name, return address, phone and fax number, email address and clear description of the defect.
3. Ship the product prepaid to XTA – further info at <http://www.audiocore.co.uk/techsupport.html#returns>